

### What is PayerExpress?

PayerExpress is a website that you can use to securely view and pay your bill online.

### Does it cost anything to use PayerExpress?

No. It is free to make payments using PayerExpress.

### Do I need to set up an account in PayerExpress to make a payment?

PayerExpress is a blind pay tool that allows you to make a payment without setting up an account. If you choose, you can set up an account.

### What methods of payment are offered by PayerExpress?

PayerExpress allows you to pay your bill by having funds drawn directly from your checking or savings account.

### How do I pay a bill from the PayerExpress website?

It's easy to a pay a bill from the PayerExpress website make a payment from the PayerExpress website, you:

- Enter your unique identifier (ex: account number, name, patient ID) twice to authenticate
- Enter Name, Phone Number, Email Address, and Address (depending on the site, these fields might be required)
- Enter "Payment Amount"
- If available, select a fund (ex: department, charity) from the drop down
- Click "Add Payment Method" link to add your account information
- Select "Bank Account, enter required fields and check "Agree and Add Accounts"
- Click on "Continue to Payment"
- Verify the information you have entered, agree to the terms and conditions, and click on "Make Payment".
- You will receive a confirmation number, and have the opportunity to print out your receipt. You will also receive an email confirming your payment if you entered in your email address.

### Is my information secure?

Yes. Each PayerExpress transaction is conducted over secure servers and all sensitive data, including your financial account information, is encrypted. Your complete financial account information will never be displayed on screen.

### Can I pay my bill from any computer or mobile device?

You can pay your bill from any computer with access to the Internet or any mobile device.

### How will I know if a payment made through PayerExpress has been successfully processed?

Once you have successfully completed a transaction via PayerExpress, you will immediately receive a confirmation page. Additionally, you will receive an e-mail from PayerExpress if you provided an email address, informing you that your payment is being processed, when it is expected to be deducted from your financial account, and when it is expected to be posted to your bill. The e-mail will also give you a confirmation number, which you can reference when contacting customer service to inquire about your payment.

# ESSENDANT

Essendant Receivables LLC Home WEB P

LOGIN PAY NOW		Welcome to t	he Essendant Receivables LLC Demo Payment Centr
Customer # Confirm Customer #	Pay Now	Enter you number, Pay Now	ur 9-digit customer confirm it and hit
SIMPLIFY MAKING PAYMENTS	PAYMENTS PROCESSED FASTER		TRACK PAYMENT HISTORY
Simplify your bill payment by using this online bill payment system.	Have your payments processed faster by using this payment system.	online bill	Keep track of payments by using this online bill payment system.

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		Home	🕪 <u>Exit</u>
Home			MESSAGES
Name	Phone (optional) Mol	Payment Amount     Payment Code       ile ~     \$         Select Opt	≥ 3 Test Me
	Email	Payment Method • Add A Payment Method	
Country	City	7/10/2018	
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Street Address Line 2	ZIP Code		Click add Payment
(optional) Payments confirmed before Tuesday, July 10, 2018 Payments confirmed after Tuesday, July 10, 2018 (	(optional) 8:00 PM ET will be posted on Tuesday, July 10, 201 :00 PM ET will be posted on Wednesday, July 11, 20	8. 18. O Continue to Payment	Method.

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# Add A Payment Method

luu A Paymer		f	fill in name, routing number and account
Bank Accounts Link to Bank Acco	unts	r	number. Click Add.
ADD BANK ACCOUN	<b>л</b> т		
Account Type		Account #	By selecting "Agree and Add
Personal	Business		Account", you authorize the information you've provided on
Banking Type		Re-enter Account #	the above account to be used for creation of a charge to the
Checking Account	Savings Account		account listed above. You also affirm that the information you
Name on the Account		Pay to the	provided is correct, that you are a signer on the account above and there are available funds to
Routing Number		I: 123456789 I: 000123456 II Routing Number Account N	umber       cover the amount of any         transactions that you authorize.         Agree and Add Account
		Make sure to use your bank accoun number, not your ATM or Debit can number.	nt rd

Cancel Add

Choose Account and Banking Type and

		Home	€ <mark>• Exit</mark>
Home			Messages
Name	Phone	Payment Amount Payment Code	Message 3
Test2	(optional) Mobile •	\$ 101.00 Select Opt	0 0 •
	Email	Payment Method O Add A Payment Method	
		PNC BANK *****0096	
		Pay Date	
Country	City	7/10/2018	
United States	(optional)		
Street Address	State		
(optional)	Select State		
Street Address Line 2	ZIP Code		
(optional)	(optional)		
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Click Continue to payment

# **ESSENDNT**<sup>\*</sup>

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Name Email ©   Test2 mstein@essendant.com	*
Update Customer and Address Information By checking this box you agree to the terms and conditions stated above. By clicking the Make Payment button I, Tes2, confirm that today, Tuesday July 10, 2018, I am authorizing a one-time payment from my Checking account ending in *****0096 in the amount of \$101.00 USD to be remitted to Essendant Receivables LLC Demo. This payment will occur on or after Wednesday July 11, 2018. Payments confirmed before Tuesday, July 10, 2018 8:00 PM ET will be posted on Tuesday, July 10, 2018. Payments confirmed after Tuesday, July 10, 2018 8:00 PM ET will be posted on Wednesday, July 11, 2018. If you have any questions regarding this transaction request, please call 800-733-4000.	
<ul> <li>By checking this box you agree to the terms and conditions stated above.</li> <li>By clicking the Make Payment button I, Tes2, confirm that today, Tuesday July 10, 2018, I am authorizing a one-time payment from my Checking account ending in *****0996 in the amount of \$101.00 USD to be remitted to Essendant Receivables LLC Demo. This payment will occur on or after Wednesday July 11, 2018.</li> <li>Payments confirmed before Tuesday, July 10, 2018 8:00 PM ET will be posted on Tuesday, July 10, 2018. Payments confirmed after Tuesday, July 10, 2018 8:00 PM ET will be posted on Wednesday, July 11, 2018.</li> <li>If you have any questions regarding this transaction request, please call 800-733-4000.</li> </ul>	
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▼ PAYMENT DETAILS	
Payment Amount Payment Code	
✓ CUSTOMER # 987654321	

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Select Option 🖌 📝

101.00

Verify the payment information. Check the box to agree to the terms and conditions. Click the Make Payment box. <u>Export</u>

# Confirmation

### Thank You! Your payment has been made.

Print Confirmation Page	Payment Date	7/10/2018
	Payment Method	PNC BANK *****0096
Test2	Total Payment	\$101.00

You have been provided a confirmation number. Please save this page for your records.

Payments confirmed before Tuesday, July 10, 2018 8:00 PM ET will be posted on Tuesday, July 10, 2018. Payments confirmed after Tuesday, July 10, 2018 8:00 PM ET will be posted on Wednesday, July 11, 2018.

If you have any further questions about payments to Essendant Receivables LLC Demo, please contact our office at 800-544-0043

Customer #	Confirmation #	Payment Amount
987654321	3100317717	\$101.00

Enroll With Your Current Information Return to Home Log Out

After you have made your payment you can now enroll and the system will save your information for future payments.

Click "Enroll with Your Current Information"

### Account Setup

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PROFILE LOGIN & PASSWORD TERMS OF	SERVICE	PAYMENT ACCOUNTS	
Name		Phone	
Test2			Mobile -
		Add Another Telephone Number	
		Email	
		mstein@essendant.com	
		Add Another Email Address	
What's Your Billing Address?			
Country			
United States	~		
Address			
(optional)			
Address2			
(optional)			
City		State	
(optional)		Select State	$\checkmark$
IP Code			
(optional)			

Continue to Login & Password

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Fill in the Name, phone and email fields and the required fields under "What's Your Billing Address". Then Click "Continue to Login & Password"

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### Essendant Receivables LLC Home WEB Page

### Account Setup

✓ PROFILE

LOGIN & PASSWORD

TERMS OF SERVICE PAYMENT ACCOUNTS

### Create an Account

Re-enter password, just to be sure

Login ID

Password

### Choose a Security Image and give it a label

You'll see your selected security image and label in email notifications. When you see your image and label on a notification, you can be sure it is from us.



Give your image a label

### **Choose Your Security Questions**

We'll use these questions to help verify your identity if you forget your login credentials. Make sure you give answers that you can easily remember.

Question 1		Answer 1
What is your grandmother's maiden name on your father's side?	$\checkmark$	
Question 2		Answer 2
What is your grandmother's maiden name on your mother's side?	$\checkmark$	
Question 3		Answer 3
How many brothers and sisters did your mother have?	$\checkmark$	
Question 4		Answer 4
What city was your first job in?	$\checkmark$	
Question 5		Answer 5
What was your boss's first name at your first job?	~	

Create a Login ID and password. Choose your image label and answer "Your Security Questions" Click "Continue to Terms of Service"

Go Back Continue to Terms of Service

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-2018 Transact	tis Inc. All Rights Reserved.   🕑	lain Menu <u>Terms of S</u> r	ervice <u>Contact Us</u> <u>Help</u> Logout		<u>Go Back</u> Continue To Payment
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Go Back Finish Enrollment

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Add your bank account information and click "Finish Enrollment"

# 

### Your Account is Set Up!

### Activate Your Account

We've sent an activation link to mstein@essendant.com. Click the link in the email to validate your email address and activate your account with us. If you don't see an email from us, check your "Spam" or "Junk" folders. After activating your account, click here to login
Account Login

### **Resend Activation Email**

#### Send Email to another Email Address

Didn't get our email? We can resend it to the Email on file or an alternate address.

Resend Email to mstein@essendant.com

# Alternate Address email\_name@email\_provider.com Send Activation Email

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